

To Whom It May Concern:

It is my strong feeling that de-regulating broadband service would be a huge mistake. Currently, I am using a small, independent ISP called Sonic. I have in the past done business with some of the larger carriers and have been patently unhappy with their customer service and the options that they offer their customers.

I feel that with the small providers they have a better bond with their customers and respond more readily to customers' needs. With a large corporation, you truly do become just a number.

Additionally, I think that de-regulation in general fosters an atmosphere where competition truly cannot fairly take place. The advantages by the way of tax breaks and economies of scale that the large companies get put the smaller companies at a competitive disadvantage.

De-regulation of the energy industry created a disaster for California. I urge you to stop that from happening in this sector. Computers and the Internet are vital for our ongoing economy – they are our future. I feel that this sector will only thrive under truly competitive conditions, not under conditions where large corporations can control the market.